

## ALARM DIALING/MESSAGING SOFTWARE



The SCADAdial hardware/software package is an optional add-on to SCADAview CSX. It is capable of dialing and playing voice messages for any alarms that are generated by SCADAview CSX. Many common alarms have pre-recorded messages that can be used or operators can record their own special alarm messages. The system can also answer incoming calls and allow the user to read back levels and discrete conditions by using a simple touch-tone menu system.

In addition to voice dialing, users can also be sent alarm messages using email and SMS text messages.

### FEATURES

- Voice message dialing/answering
- Email messaging / Text messaging
- Touch-tone phone DTMF menu system
- Text-to-speech or recorded messages
- Built-in voice recorder and audio editor
- Twilio integration option for Voice / SMS
- Slack notification option
- Cross-platform application - available for Windows, macOS and Linux

### REQUIREMENTS

Micro-Comm SCADAview CSX HMI Software  
Computer requirements per SCADAview CSX  
External voice modem (USB or serial)  
Serial port card, USB-Serial or ethernet-serial adapter (for serial modem)

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